

MEMBER ALERT

IMPORTANT: Your Co-pay Amounts Are Going Away

For services and prescriptions you get on or after **Tuesday, October 1, 2019**, you do not have a co-pay.

Your Member ID Card is not changing. However, if you have a co-pay listed, as shown below, please ignore this amount after Tuesday, October 1.

The diagram shows a Member ID Card for North Dakota Medicaid Expansion, administered by Sanford Health Plan. The card includes the following information:

- Unique identification number:** ID: 12345678910
- Member full name:** Grp: MDX0020012
- Office visit copay amount:** In Network Office Visit: (either \$0 or \$2)
FQHC and RHC Office Visit: \$3 copay, if copay applies. *Note: This charge changes to \$0 on 10/01/2019.*
- Urgent/Emergent Care Information:** Members: For urgent or emergency care when you are out of the local service area, seek treatment at the nearest medical facility or call 911. Notify Sanford Health Plan of an admission as soon as it is reasonably possible and no later than 48 hours after physically or mentally able to do so.
Eligibility: This card is for identification purposes only. It does not constitute proof of eligibility.

- (A) Call this number for any questions about your benefits
- (B) Pre-approval phone number for medical and pharmacy services. You must get pre-approval of outpatient or inpatient procedures or admissions, anesthesia, home health care, medical equipment, cancer services and treatment, genetic testing, transplants and specialty medication.
- (C) Information for your pharmacy (if you have pharmacy coverage)

View Provider Directory at: sanfordhealthplan.com

Customer Service:	1-855-305-5060	(A)
Precertification/authorization:		
Medical	1-855-276-7214	(B)
Pharmacy	1-855-263-3547	(B)
OptumRX (Pharmacy use only)	1-866-493-4050	(C)
Payor ID:	91184	
Submit claims to:	Sanford Health Plan* PO Box 91110 Sioux Falls, SD 57109-1110	

Copayments (co-pays) are going away for everyone with Medicaid in North Dakota, including Medicaid Expansion Members. You do not have to do anything for this change to happen. If a provider has questions, please tell them to contact Sanford Health Plan.

If you have questions about this change, please call us toll-free at (855) 305-5060 | TTY/TDD: (877) 652-1844.