











Third Party Administrator (TPA) Services

		Administered by: Sanford Health Plan			
ID: Z1003000101 JOHN C DOE Grp: SF0001001		<table border="1"> <tr> <td> RxBIN: 003858 RxPCN: A4 RxGrp: SVHA Issuer: 80840 </td> </tr> <tr> <td>  </td> </tr> </table>		RxBIN: 003858 RxPCN: A4 RxGrp: SVHA Issuer: 80840	
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In Network Office Visit: \$20 Sanford / \$40 Chiro / \$50 Other		Benefits & Eligibility: sanfordhealthplan.com 1-800-752-5863 or (605) 328-6800 Precertification/Authorization: 1-800-805-7938 Pharmacy Use Only: 1-800-824-0898 Payor ID: 91184 Submit claims to: Sanford Health Plan * PO Box 91110 Sioux Falls, SD 57109-1110			
Members: For urgent or emergency care when you are out of the local service area, seek treatment at the nearest medical facility or call 911. Notify Sanford Health Plan of an admission as soon as it is reasonably possible and no later than 48 hours after physically or mentally able to do so. Eligibility: This card is for identification purposes only. It does not constitute proof of eligibility.		* If there is an address along with a network logo, please submit claims to that address.			
20141215		<table border="0"> <tr> <td>  </td> <td>  </td> </tr> </table> <p>The networks above are only available to members residing, traveling or attending school outside the Sanford Health Plan Service area.</p>			
					

Sanford Health sample ID Card
 (*Member copay may vary depending on plan selected*)

Plan Type

Sanford Health Plan provides third party administrator (TPA) services. These services include claims adjudication, member services functions, provider and pay or relations, and medical management. Benefits are determined by the employer group, not Sanford Health Plan.

Provider Network

To access the provider directory, go to www.sanfordhealthplan.com.

1. Click on the tab “Find a Doctor or Pharmacy” and select “Find a Doctor.”
2. On the provider directory home page, enter the first 9 digits of the patient’s Member ID number and last name
3. Search for providers by state, city, specialty and sub-specialty.

Eligibility, benefits and claims status

Use your secure provider account at www.sanfordhealthplan.com/providerlogin to access eligibility, claims status and benefit information online 24 hours a day, seven days a week. Or, call Member Services at (800) 752-5863 from 8 a.m. to 5 p.m. CST, Monday through Friday.

Claims and payment methodology

Claims should be submitted to Sanford Health Plan, preferably electronically using Payor ID 91184. Paper claims can be submitted to Sanford Health Plan, PO Box 91110, Sioux Falls, SD 57109-1110.

You will be paid according to your contract. For questions or concerns about provider contracts or payment, call the Provider Relations Department at (800) 601-5086 from 8 a.m. to 5 p.m. CST, Monday through Friday.

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How to request Prior Authorization

Prior authorizations for health care services can be obtained by contacting the Utilization Management Department online, by phone or fax:

- Online: Select “Submit/Request/Report” under “Provider Inquiries” on your secure mySanfordHealthPlan account at sanfordhealthplan.com/providerlogin. Click on “Submit a preauthorization/precertification.” Once you complete the required information click “Submit.”
NOTE: Oncology treatment and services must be entered and authorized through eviti|Connect online at eviti.com (effective 12/1/2016).
- Phone: Call (800) 805-7938 and follow the appropriate menu prompts. Team members are available to take your calls from 8:00am to 5:00pm Central Standard Time, Monday through Friday. After hours you may leave a message on the confidential voice mail and someone will return your call the following business day.
- Fax: Send the prior authorization form and supporting documentation to (605) 328-6813.

The following services require prior authorization:

(Some exceptions may apply. Please contact our Utilization Management Team for a list of services for specific TPA clients.)

- Airway Clearance Device (DME)
- Ambulance Services for Non-Emergency Situations
- Autonomic Testing
- Back Surgery
- Bariatric Surgery
- Blepharoplasty
- Bone Growth Stimulator – External (DME)
- Botulinum Toxin (Botox)
- Brachytherapy
- Breast Implant Removal, Revision, or Reimplantation
- Breast Reconstructive Surgery
- Breast Reduction Mammoplasty
- Clinical Trials
- Cochlear Implant (Device and Procedure)
- Continuous Glucose Monitoring (CGM) System and Sensors
- Cranial Molding Helmet
- Deep Brain Stimulation
- Dental Anesthesia for Children Under Age 5 Years (If Not Performed at a Sanford Health Facility)
- Dental Anesthesia for Members with a Developmental Disability

- Selected Durable Medical Equipment
- Enteral / Parenteral Nutrition Therapy and Formulae
- Genetic Testing
- Growth Hormone (Pharmacy)
- Home Health Care Services
- Home Infusion (IV) Therapy
- Hospice Services
- Hyperbaric Oxygen Therapy
- Inpatient Hospital Admission: Medical, Surgical, NICU, Rehabilitation, Mental Health/Chemical Dependency, and Pain Control Services
- Insulin Pump (DME)
- Oncology treatment and services through eviti|Connect at eviti.com (effective 12/1/2016)
- Selected Orthotics (Including Repair, Replacement Parts, Supplies, & Maintenance)
- Perception Sensory Threshold Test
- Photodynamic Therapy (Cancer)
- Phototherapy UV Light Device (DME)
- Prosthetic Limb (Including Repair, Replacement Parts, Supplies, & Maintenance)
- Skilled Nursing Facility Services
- Specialty Drugs & Selected Injectables*
- Swing Bed Services
- Sub-Acute Care Services
- Spinal Cord Stimulator (Device and Implant Procedure)
- Testosterone Injections
- Transplant Services
- Vagus Nerve Stimulation
- Varicose Vein Treatment / Ablation:
 - Including but not limited to VNUS Closure, Endovenous Laser (EVL) and Sclerotherapy, are covered when medically indicated. These procedures do not require prior authorization when performed by a general surgeon, vascular specialist or interventional radiologist.
 - Other providers must provide proof of appropriate training and request prior authorization.
- Vitamin B12 Injections
- Medically-Necessary Dental Implants for Children Age 0-18 Years
- Medically-Necessary Orthodontics for Children Age 0-18 Years

*Specialty Drugs and Selected Injectables:

- See the Sanford Health Plan formulary for drug prior authorization requirements.