



# North Dakota Public Retirement (NDPERS) Medicare Supplement

<p>Underwritten by:</p>  <p><b>North Dakota Public Employees Retirement System</b> Dakota Plan Health Benefits</p> 	<p><b>Providers:</b> Bill Medicare as Primary</p> <p><b>Members:</b> Show this ID card whenever you receive services. For urgent or emergency care when you are out of the local service area, seek treatment at the nearest medical facility or call 911. Notify Sanford Health Plan of an admission as soon as reasonably possible and no later than 48 hours after physically or mentally able to do so.</p> <p><b>Eligibility:</b> This card is for identification purposes only. It does not constitute proof of eligibility.</p> <table border="1"><tr><td>Benefits &amp; Eligibility</td><td>sanfordhealthplan.com/ndpers</td></tr><tr><td>Local</td><td>(701) 751-4125</td></tr><tr><td>Toll Free</td><td>1-800-499-3416</td></tr><tr><td>Recertification/Authorization</td><td>1-888-315-0885</td></tr></table>	Benefits & Eligibility	sanfordhealthplan.com/ndpers	Local	(701) 751-4125	Toll Free	1-800-499-3416	Recertification/Authorization	1-888-315-0885
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<p>ID: Z1003000101</p> <p>Name: JOHN C DOE</p> <p>Grp: NPM0010024</p> <p>Care Type: Medicare Supplement</p> <p>Svc Type: Medical</p> <p>Effective: 7/1/2015</p> <p>20150601</p>									

NDPERS Medicare Supplement member sample ID card

## Plan Type

The North Dakota Public Retirement System (NDPERS) selected Sanford Health Plan as its new insurance carrier effective July 1, 2015. Sanford Health Plan provides medical coverage for both the non-Medicare and Medicare Supplement members. Total covered lives, including spouses and dependents, are approximately 65,000.

Retirees can opt to enroll in the NDPERS Medicare supplement plan if they have both Medicare Parts A and B and this includes those under 65 if they are on Social Security Disability and have both Medicare Parts A and B. Members who have the NDPERS Medicare Supplement plan will present an ID card with their specific information on the card. Non-Medicare members will present with a different ID card.

## Provider network

NDPERS Medicare Supplement plan members can receive services from any provider accepting assignment (payment) from Medicare.

To access the provider directory, go to [www.sanfordhealthplan.com](http://www.sanfordhealthplan.com).

1. Click on the tab “Find a Doctor or Pharmacy” and select “Find a Doctor.”
2. On the provider directory home page, enter the first 9 digits of the patient’s Member ID number and last name OR select [Medicare-Standard Supplement](#) from the drop down menu.
3. Search for providers by state, city, specialty and sub-specialty.

## Eligibility, benefits and claims status

The staff members at NDPERS administers the enrollment and eligibility.

Providers can create a mySanfordHealthPlan account at [www.sanfordhealthplan.com/providerlogin](http://www.sanfordhealthplan.com/providerlogin) to access member eligibility information, claims status and benefit information online 24 hours a day, seven days a week. Or, providers can call Member Services at (800) 499-3416 from 8 a.m. to 5:30 p.m. CST, Monday through Friday.

## Claims and payment methodology

Providers should bill Medicare as primary and Sanford Health Plan as secondary.