






# North Dakota Public Retirement System (NDPERS) Non-Medicare Plans

<p>Underwritten by:</p>  <p><b>Insured:</b> Z1003000101 JOHN C DOE Z1003000102 JANE M DOE Z1003000103 JOHNNY C DOE Z1003000104 JANIE M DOE</p> <p><b>Copays:</b> \$25 PPO; \$30 Basic; \$50 ER</p> <p><b>Members:</b> For urgent or emergency care when you are out of the local service area, seek treatment at the nearest medical facility or call 911. Notify Sanford Health Plan of an admission as soon as it is reasonably possible and no later than 48 hours after physically or mentally able to do so. This card is for identification purposes only. It does not constitute proof of eligibility. 20150601</p>	 <p><b>North Dakota Public Employees Retirement System</b> <i>Dakota Plan Health Benefits</i></p> <p><b>Grp:</b> NP20140001 <b>RxBIN:</b> 003858 <b>RxPCN:</b> A4 <b>RxGrp:</b> NDPA</p> <p>ADMINISTERED BY </p>	<p><b>View Provider Directory at:</b> sanfordhealthplan.com/ndpers <b>Benefits &amp; Eligibility:</b> 1-800-499-3416 or (701) 751-4125 <b>Precertification/Authorization:</b> 1-888-315-0885 <b>Pharmacy Use Only:</b> 1-800-824-0898 <b>Payor ID:</b> 91184 <b>Submit claims to:</b> Sanford Health Plan PO Box 91110 Sioux Falls, SD 57109-1110</p> <div style="display: flex; justify-content: space-around;"></div> <p>The networks above are only available to members residing, traveling or attending school outside the Sanford Health Plan Service area.</p>
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NDPERS Non-Medicare member sample ID card  
(\*Member copay may vary depending on plan selected\*)

## Plan Type

The North Dakota Public Retirement System (NDPERS) selected Sanford Health Plan as its new insurance carrier effective July 1, 2015. Sanford Health Plan will provide medical coverage for both the non-Medicare and Medicare members. Total covered lives, including spouses and dependents, are approximately 65,000.

The non-Medicare members have three plans options: grandfathered, non-grandfathered and high deductible. All non-Medicare members will present an ID card with their specific information on the card. Medicare supplement members will present with a different ID card.

## Provider network

This plan is offered to members employed with NDPERS ONLY. The network for this plan consists of both PPO and Basic networks, including the MultiPlan national network (when traveling).

To access the provider directory, go to [www.sanfordhealthplan.com](http://www.sanfordhealthplan.com).

1. Click on the tab "Find a Doctor or Pharmacy" and select "Find a Doctor."
2. On the provider directory home page, enter the first 9 digits of the patient's Member ID number and last name OR select *Group-ND Public Employee Retirement System (NDPERS)* from the drop down menu.
3. Search for providers by state, city, specialty and sub-specialty.

## Eligibility, benefits and claims status

The staff members at NDPERS administers the enrollment and eligibility.

Providers can create a *mySanfordHealthPlan* account at [www.sanfordhealthplan.com/providerlogin](http://www.sanfordhealthplan.com/providerlogin) to access member eligibility information, claims status and benefit information online 24 hours a day, seven days a week. Or, providers can call Member Services at (800) 499-3416 from 8 a.m. to 5:30 p.m. CST, Monday through Friday.

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## Claims and payment methodology

Claims should be submitted to Sanford Health Plan, preferably electronically using Payor ID 91184. Paper claims can be submitted to Sanford Health Plan, PO Box 91110, Sioux Falls, SD 57109-1110.

You will be paid according to your contract. For questions or concerns about provider contracts or payment, call the Provider Relations Department at (800) 601-5086 from 8 a.m. to 5 p.m. CST, Monday through Friday.

## How to request Prior Authorization

Prior authorizations for health care services can be obtained by contacting the Utilization Management Department online, by phone or fax:

- Online: Select “Submit/Request/Report” under “Provider Inquiries” on your secure mySanfordHealthPlan account at [sanfordhealthplan.com/providerlogin](http://sanfordhealthplan.com/providerlogin). Click on “Submit a preauthorization/precertification.” Once you complete the required information click “Submit.”  
NOTE: Oncology treatment and services must be entered and authorized through eviti|Connect online at [eviti.com](http://eviti.com) (effective 12/1/2016).
- Phone: Call (800) 805-7938 and follow the appropriate menu prompts. Team members are available to take your calls from 8:00am to 5:00pm Central Standard Time, Monday through Friday. After hours you may leave a message on the confidential voice mail and someone will return your call the following business day.
- Fax: Send the prior authorization form and supporting documentation to (605) 328-6813.

The following services require prior authorization for NDPERS members.

- Inpatient hospital admissions (includes admissions for medical, surgical, obstetric, NICU, ICU, mental health and/or substance use disorders);
- Selected outpatient procedures including but not limited to:
  - Covered Rhinoplasty surgeries for non-cosmetic reasons;
  - Obstructive Sleep Apnea Treatment, except for Continuous Positive Airway Pressure (CPAP);
  - Medically-Necessary Orthodontics;
- Home Health, Hospice and Home IV therapy services;
- Select Durable Medical Equipment (DME) including the below.

- Prosthetic Limbs requiring replacement within 5 years;
- Insulin infusion devices; ◦ Insulin pumps;
- Continuous Glucose Monitoring Systems (CGM);
- Electric wheelchairs;
- External hearing aids for the treatment of a hearing loss that is not due to the gradual deterioration that occurs with aging and/or other lifestyle factors.

- Oncology treatment and services through eviti|Connect at [eviti.com](http://eviti.com) (effective 12/1/2016)
- Skilled nursing and sub-acute care;
- Dental Anesthesia and associated Hospitalizations for all Members age 9 and older;
- Back Surgery (effective 6/1/2016)
- Chronic Pain Management;
- Transplant Services;
- Infertility Services, including assisted reproductive technology for GIFT, ZIFT, ICSI and IVF;
- Genetic Testing;
- Osseointegrated implants, including Cochlear implants and bone-anchored (hearing aid) implants;
- Select Specialty Medications including:
  - Restricted Use Medications; and
  - Growth Hormone Therapy/Treatment;
- Bariatric Surgery; and
- Referrals to Non-Participating Providers, even if recommended by Participating Providers.