

Plan on the best fit.



Contact Us!

Submit claims to: Sanford Health Plan, PO Box 91110, Sioux Falls, SD 57109-1110
 Electronic payor ID #: 91184
 Online resources: sanfordhealthplan.com/providerlogin

Department	Questions about...	Email	Phone Number	NDPERS	ND Medicaid Expansion
Customer Service	Claim inquiries/status, eligibility and enrollment, provider access, complaints and appeals and order ID cards	memberservices@sanfordhealth.org	(605) 328-6800 (800) 752-5863	(701) 751-4125 (800) 499-3416	(855) 305-5060
Pharmacy Management	Prior-Authorization of prescription drug coverage and formulary	pharmacyservices@sanfordhealth.org	(605) 312-2756 (855) 305-5062	(877) 658-9194	(605) 312-2756 (855) 305-5062
Utilization Management	Prior-authorization of medical services and utilization review	um@sanfordhealth.org	(605) 328-6807 (800) 805-7938	(888) 315-0885	(855) 276-7214
Care Management	Care management, medical conditions and health management and quality programs	quality@sanfordhealth.org	(888) 315-0884	(877) 652-1847	(888) 315-0884
Provider Relations	Provider updates, credentialing, fee schedule inquiries, check adjustments and claim reconsiderations	providerrelations@sanfordhealth.org		(605) 328-6877 (800) 601-5086	
Provider Contracting	Contracting, fee schedule negotiation, re-contracting, questions about the contracting re-contracting process.	providerrelations@sanfordhealth.org		(855) 263-3544	
Referral Center	Resource to help providers find the right specialist or medical service for Sanford Health Plan patients.	healthplanreferralcenter@sanfordhealth.org		(844) 836-1616	
TTY	Hearing impaired	n/a		(877) 652-1844	
LanguageLine Solutions	Language assistance	n/a		(800) 892-0675	