## SANF: RD' S

#### RD Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services TRUE Individual Silver \$4,750 73% North Dakota Coverage Pe

#### Coverage Period Beginning on or after: 01/01/2024

**Coverage for:** Individual + Family | **Plan Type:** HMO | Non-Grandfathered

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>sanfordhealthplan.com/sbcfinder</u> or call 1-800-752-5863 (toll free) | TTY/TDD: 711 (toll-free). For general definitions of common terms, such as <u>allowed amount, balance billing, coinsurance, copayment, deductible, provider</u>, or other underlined terms see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary/</u> or call 1-800-752-5863 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	For <u>network providers</u> \$4,750 individual / \$9,500 family. No <u>out of network</u> coverage. <u>Copays</u> do not apply to <u>deductible</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> and primary care services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without cost-sharing and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan?</u>	For <u>network providers</u> <b>\$7,250</b> individual / <b>\$14,500</b> family. No <u>out of network</u> coverage.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-</u> <u>of-pocket limit</u> for this <u>plan</u> ?	<u>Premium</u> , <u>balance-billing</u> charges (unless balanced billing is prohibited), and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a network provider?       See www.sanfordhealthplan.com or call 1-800-752-5863 for a list of petwork providers.       You will pay the most if you use an out-of-network provider, and you mi provider for the difference between the provider's charge and what you billing). Be aware, your network provider might use an out-of-network provider.		This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a provider in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a provider for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (balance billing). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the in-network specialist you choose without a referral.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies. For mental health and substance use disorder conditions, visit limits do not apply.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	<u>Network provider</u> (You will pay the least)	Out-of-network provider (You will pay the most)	Information	
an in Chir If you visit a health care provider's office or clinic Spe	Primary care visit to treat an injury or illness	\$45 <u>copay</u> / office visit	Not covered	None	
	Chiropractic visit	\$45 <u>copay</u> / office visit	Not covered	Office visit <u>copay</u> applies to the office visit charge and manual manipulation only. All other eligible modalities and therapies are subject to <u>deductible</u> / <u>coinsurance</u> . Limited to 20 visits per calendar year.	
	<u>Specialist</u> visit	\$65 <u>copay</u> / office visit \$45 <u>copay</u> / visit for mental health and substance use primary diagnoses	Not covered	None	
	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't on the <u>preventive</u> health guidelines. Ask your <u>provider</u> if these services you need are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$45 <u>copay</u>	Not covered	Certain services may be subject to <u>deductible</u> / <u>coinsurance</u> . For full details, refer to your <u>plan</u> document.	
	Imaging (CT/PET scans, MRIs)	40% <u>coinsurance</u> after <u>deductible</u>	Not covered	Prior authorization may be required.	
	Generic drugs less than \$6	\$0 <u>copay</u> / prescription	Not covered		
If you need drugs to	Generic drugs greater or equal to \$6	\$30 <u>copay</u> / prescription	Not covered	Covers up to a 30-day supply. Generic cost is based on total drug cost per 30-day supply. Brand name drugs with generic equivalents or biosimilar alternatives	
treat your illness or condition	Preferred brand drugs	\$40 <u>copay</u> / prescription	Not covered	require additional cost share. Difference in cost does not apply to <u>deductible</u> or <u>out-of-pocket limit</u> . There are	
More information about prescription drug	Non-preferred brand drugs	\$150 <u>copay</u> / prescription	Not covered	no limitations or restrictions for use of manufacturer coupons if used in conjunction with our current benefit	
<b><u>coverage</u></b> is available at sanfordhealthplan.com/ pharmacy	Generic specialty drugs	\$30 <u>copay</u> / prescription	Not covered	offering. If the cost of the prescription falls under the copay amount, you will pay the least. Refer to your <u>Formulary</u> to determine which benefit applies to your medication.	
	Preferred specialty drugs	40% <u>coinsurance</u> after <u>deductible</u>	Not covered		
	Non-preferred <u>specialty</u> <u>drugs</u>	65% <u>coinsurance</u> after <u>deductible</u>	Not covered		

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	<u>Network provider</u> (You will pay the least)	Out-of-network provider (You will pay the most)	Information	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	40% <u>coinsurance</u> after <u>deductible</u>	Not covered	Certain outpatient services may require authorization (pre-approval) by the Plan. For a list of services, see the Prior Authorization list at sanfordhealthplan.com.	
	Physician/surgeon fees	40% <u>coinsurance</u> after <u>deductible</u>	Not covered	None	
	Emergency room care	40% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	None	
If you need immediate medical attention	Emergency medical transportation	40% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	None	
medicarattention	Urgent care	\$60 <u>copay</u> / office visit \$45 <u>copay</u> / visit for mental health and substance use primary diagnoses	\$60 <u>copay</u> / office visit \$45 <u>copay</u> / visit for mental health and substance use primary diagnoses	Additional services may be subject to <u>deductible</u> / <u>coinsurance</u> .	
If you have a hospital	Facility fee (e.g., hospital room)	40% <u>coinsurance</u> after <u>deductible</u>	Not covered	Prior authorization required.	
stay	Physician/surgeon fees	40% <u>coinsurance</u> after <u>deductible</u>	Not covered	None	
If you need mental health, behavioral health, or substance	Outpatient services	\$45 <u>copay</u> / office visit Other Outpatient Services 40% <u>coinsurance</u> after <u>deductible</u>	Not covered	None	
abuse services	Inpatient services	40% <u>coinsurance</u> after <u>deductible</u>	Not covered	Prior authorization required.	
If you are pregnant	Office visits	No charge	Not covered	Cost sharing does not apply to routine prenatal an postnatal-care and certain <u>preventive services</u> . Depending on the type of services <u>copayment</u> or <u>coinsurance</u> may apply. Maternity care may includ tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery professional services	40% <u>coinsurance</u> after <u>deductible</u>	Not covered		
	Childbirth/delivery facility services	40% <u>coinsurance</u> after <u>deductible</u>	Not covered		

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	<u>Network provider</u> (You will pay the least)	Out-of-network provider (You will pay the most)	Information	
	Home health care	40% <u>coinsurance</u> after <u>deductible</u>	Not covered	Prior authorization required. Limited to 40 visits per calendar year.	
	Rehabilitation services	\$45 <u>copay</u> / office visit Other Outpatient Services 40% <u>coinsurance</u> after <u>deductible</u>	Not covered	Office visit <u>copay</u> covers evaluation. Limited to 30 visits per calendar year.	
If you need help recovering or have other special health needs	Habilitation services	\$45 <u>copay</u> / office visit Other Outpatient Services 40% <u>coinsurance</u> after <u>deductible</u>	Not covered	Office visit <u>copay</u> covers evaluation. Limited to 30 visits per calendar year.	
	Skilled nursing care	40% <u>coinsurance</u> after <u>deductible</u>	Not covered	Prior authorization required. Limited to 30 days in any consecutive 12-month period.	
	Durable medical equipment	40% <u>coinsurance</u> after <u>deductible</u>	Not covered	Prior authorization may be required.	
	Hospice services	40% <u>coinsurance</u> after <u>deductible</u>	Not covered	None	
	Children's eye exam	No charge	Not covered	Limited to 1 visit per calendar year. Benefit ends at the end of the month when the member turns 19.	
	Children's glasses	40% <u>coinsurance</u> after <u>deductible</u>	Not covered	Limited to 1 frame every other year. Lenses or contact lenses limited to 1 item annually. Benefit ends at the end of the month when the member turns 19.	
If your child needs dental or eye care	Children's dental check-up	No charge	Not covered	Limited to 2 routine check-up visits per calendar year. Preventive, emergency, and routine coverage available for members up to age 19. See your plan document for eligible services. Certain dental services may require authorization (pre-approval) by the plan. For a list of services, see the Prior Authorization list at sanfordhealthplan.com.	

Excluded Services & Other Covere	d Services:	
Services Your Generally Does NOT	Cover (Check your policy or document for more in	formation and a list of any other excluded services.)
<ul><li> Abortion</li><li> Acupuncture</li><li> Cosmetic surgery</li></ul>	<ul> <li>Dental care (Adult)</li> <li>Infertility treatment</li> <li>Long-term care</li> </ul>	<ul> <li>Non-emergency care when traveling outside the U.S.</li> <li>Routine eye care (Adult)</li> <li>Weight loss programs</li> </ul>
Other Covered Services (Limitation	is may apply to these services. This isn't a complete	e list. Please see your document.)
<ul><li>Bariatric Surgery</li><li>Chiropractic Care</li></ul>	<ul> <li>Hearing aids</li> </ul>	<ul><li>Private-duty nursing</li><li>Routine foot care</li></ul>

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals Rights</u>: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Sanford Health Plan/Appeals & Grievances at 1-800-752-5863 or contact the North Dakota Insurance Department at 1-800-247-0560.

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-752-5863 (toll-free).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-752-5863 (toll-free).

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-752-5863 (toll-free).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-752-5863 (toll-free).

————To see examples of how this might cover costs for a sample medical situation, see the next section. ———

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		<b>Mia's Simple Fracture</b> (in-network emergency room visit and follow up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$4,750 \$65 40% 40%	<ul> <li>■ The <u>plan's</u> overall <u>deductible</u> \$4,750</li> <li>■ <u>Specialist copayment</u> \$65</li> <li>■ Hospital (facility) <u>coinsurance</u> 40%</li> <li>■ Other <u>coinsurance</u> 40%</li> </ul>		<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$4,750 \$65 40% 40%
This EXAMPLE event includes services like:         Specialist       office visits (prenatal care)         Childbirth/Delivery Professional Services         Childbirth/Delivery Facility Services         Diagnostic tests (ultrasounds and blood work)         Specialist         visit (anesthesia)		This EXAMPLE event includes services like: <u>Primary care physician</u> office visits ( <i>including</i> <i>disease education</i> ) <u>Diagnostic tests</u> ( <i>blood work</i> ) <u>Prescription drugs</u> <u>Durable medical equipment</u> ( <i>glucose meter</i> )		This EXAMPLE event includes services like: <u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)	
Childbirth/Delivery Professional Servi Childbirth/Delivery Facility Services <u>Diagnostic tests</u> ( <i>ultrasounds and blo</i> <u>Specialist</u> visit ( <i>anesthesia</i> )	od work)	<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose n		<u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutcl <u>Rehabilitation services</u> (physical th	nerapy)
Childbirth/Delivery Professional Servi Childbirth/Delivery Facility Services <u>Diagnostic tests</u> ( <i>ultrasounds and blo</i>		<u>Diagnostic tests</u> (blood work) Prescription drugs	neter) \$5,600	<u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutcl	
Childbirth/Delivery Professional Servi Childbirth/Delivery Facility Services <u>Diagnostic tests</u> ( <i>ultrasounds and blo</i> <u>Specialist</u> visit ( <i>anesthesia</i> )	od work)	<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose n		<u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutcl <u>Rehabilitation services</u> (physical th	nerapy)
Childbirth/Delivery Professional Servi Childbirth/Delivery Facility Services <u>Diagnostic tests</u> ( <i>ultrasounds and blo</i> <u>Specialist</u> visit ( <i>anesthesia</i> ) <b>Total Example Cost</b>	od work)	Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose n Total Example Cost		<u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutcl <u>Rehabilitation services</u> (physical th <b>Total Example Cost</b>	nerapy)
Childbirth/Delivery Professional Servi Childbirth/Delivery Facility Services <u>Diagnostic tests</u> ( <i>ultrasounds and blo</i> <u>Specialist</u> visit ( <i>anesthesia</i> ) Total Example Cost In this example, Peg would pay:	od work)	Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose n Total Example Cost In this example, Joe would pay:		<u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutch <u>Rehabilitation services</u> (physical th <b>Total Example Cost</b> In this example, Mia would pay:	nerapy)
Childbirth/Delivery Professional Servi Childbirth/Delivery Facility Services <u>Diagnostic tests</u> ( <i>ultrasounds and blo</i> <u>Specialist</u> visit ( <i>anesthesia</i> ) Total Example Cost In this example, Peg would pay: Cost Sharing	ood work) \$12,700	Diagnostic tests (blood work)         Prescription drugs         Durable medical equipment (glucose n         Total Example Cost         In this example, Joe would pay:         Cost Sharing	\$5,600	<u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutch <u>Rehabilitation services</u> (physical th <u>Total Example Cost</u> <u>In this example, Mia would pay:</u> <u>Cost Sharing</u>	erapy) \$2,800
Childbirth/Delivery Professional Servi Childbirth/Delivery Facility Services <u>Diagnostic tests</u> ( <i>ultrasounds and blo</i> <u>Specialist</u> visit ( <i>anesthesia</i> ) Total Example Cost In this example, Peg would pay: <u>Cost Sharing</u> <u>Deductibles</u>	ood work) \$12,700 \$4,750	Diagnostic tests (blood work)         Prescription drugs         Durable medical equipment (glucose n         Total Example Cost         In this example, Joe would pay:         Cost Sharing         Deductibles	\$ <b>5,600</b> \$100	Diagnostic test (x-ray)         Durable medical equipment (crutch         Rehabilitation services (physical th         Total Example Cost         In this example, Mia would pay:         Cost Sharing         Deductibles	\$2,800 \$2,100
Childbirth/Delivery Professional Servi Childbirth/Delivery Facility Services <u>Diagnostic tests</u> ( <i>ultrasounds and blo</i> <u>Specialist</u> visit ( <i>anesthesia</i> ) Total Example Cost In this example, Peg would pay: <u>Cost Sharing</u> <u>Deductibles</u> <u>Copayments</u>	ood work) \$12,700 \$4,750 \$10	Diagnostic tests (blood work)         Prescription drugs         Durable medical equipment (glucose n         Total Example Cost         In this example, Joe would pay:         Cost Sharing         Deductibles         Copayments	\$5,600 \$100 \$1,500	Diagnostic test (x-ray)         Durable medical equipment (crutch         Rehabilitation services (physical th         Total Example Cost         In this example, Mia would pay:         Cost Sharing         Deductibles         Copayments	\$2,800 \$2,100 \$400 \$0
Childbirth/Delivery Professional Servi Childbirth/Delivery Facility Services <u>Diagnostic tests</u> ( <i>ultrasounds and blo</i> <u>Specialist</u> visit ( <i>anesthesia</i> ) Total Example Cost In this example, Peg would pay: <u>Cost Sharing</u> <u>Deductibles</u> <u>Copayments</u> <u>Coinsurance</u>	ood work) \$12,700 \$4,750 \$10	Diagnostic tests (blood work)         Prescription drugs         Durable medical equipment (glucose n         Total Example Cost         In this example, Joe would pay:         Cost Sharing         Deductibles         Copayments         Coinsurance	\$5,600 \$100 \$1,500	Diagnostic test (x-ray)         Durable medical equipment (crutch         Rehabilitation services (physical th         Total Example Cost         In this example, Mia would pay:         Cost Sharing         Deductibles         Copayments         Coinsurance	\$2,800 \$2,100 \$400 \$0

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

# **Non-discrimination notice**



Sanford Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex (including pregnancy, sexual orientation, and gender identity), or any other classification protected under the law. Sanford Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, sex (including pregnancy, sexual orientation, and gender identity), or any other classification protected under the law.

Sanford Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages
- If you need these services, call (800) 752-5863 (TTY: 711)

If you believe that Sanford Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance with the Section 504 Coordinator at:

Mailing Address: Section 504 Coordinator 2301 E. 60th Street, Sioux Falls, SD 57103 Telephone number: (877) 473-0911 (TTY: 711) Fax: (605) 312-9886 Email: shpcompliance@sanfordhealth.org

You can file a grievance in person or by phone, mail, fax, or email. If you need help filing a grievance, the Section 504 Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 (800) 368-1019, (800) 537-7697 (TDD)

Complaint forms are available at: http://www.hhs.gov/ocr/office/file/index.html.

### **Help in Other Languages**

For help in any language other than English, call (800) 752-5863 (TTY: 711).

Arabic -	خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم
	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن
	752-5863 (800) <b>(رقم هاتف الصم والبكم:</b> 711)

Amharic - ማስታወሻ: የሚና7ሩት ቋንቋ ኣማርኛ ከሆነ የትርንም እርዳታ ድርጅቶችማስታወሻ: የሚና7ሩት ቋንቋ ኣማርኛ ከሆነ የትርንም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ (800) 752-5863 (መስማት ስተሳናቸው:711).

**Chinese** - 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 (800) 752-5863 (TTY: 711)。

**Cushite (Oromo)** – XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa (800) 752-5863 (TTY: 711).

**German** – ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (800) 752-5863 (TTY: 711).

**Hmong** – LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau (800) 752-5863 (TTY: 711).

Karen - ဟ်သူဉ်ဟ်သး- နမ္)ကတိ၊ ကညီ ကျိာ်အယိ, နမၤန့) ကျိာ်အတာမၤစၢၤလ၊ တလၢစ်ဘူဉ်လၢစ်စ္၊ နီတမံးဘဉ်သံ့နှဉ်လီ၊. ကိုး (800) 752-5863 (TTY: 711). **Korean** - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (800) 752-5863 (TTY: 711) 번으로 전화해 주십시오.

Laotian – ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານ ພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ (800) 752-5863 (TTY: 711).

**French** – ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (800) 752-5863 (TTY: 711).

**Russian** – ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (800) 752-5863 (телетайп: 711).

**Spanish** – ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (800) 752-5863 (TTY: 711).

**Tagalog** – PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (800) 752-5863 (TTY: 711).

**Thai** – เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือ ทางภาษาได้ฟรี โทร (800) 752-5863 (TTY: 711).

**Vietnamese** – CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (800) 752-5863 (TTY: 711).